

Welcome

Annual Meeting

01/07/2021 – 30/06/2022

Reporting Period



REMEMBRANCE PARKS
CENTRAL VICTORIA

Chair Report

Marg Lewis



REMEMBRANCE PARKS
CENTRAL VICTORIA

CEO Report

Acting CEO – Maureen O’Keefe

Overview of Reports prepared
by previous CEOs



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I would like to acknowledge the traditional owners of the land we are on today, the Dja Dja Wurrung and Taungurung people of the Kulin Nation, and pay my respects to elders, past, present and emerging.

My name is Maureen O’Keefe, and I’m the Acting CEO of RPCV, an interim role which I started on 13 February 2023.

I would like to present to you today the 2021/22 RPCV Annual Report. As this reporting period of 1 July 2021 to 30 June 2022 was prior to my appointment, I am reporting on work carried out during the 21/22 reporting period under the leadership of the two previous CEO’s, Dean McElroy and Emma Flukes, respectively.

The achievements in the following operational report would not have been possible without the tremendous work of the RPCV staff team. They are compassionate, hard working, often under very difficult circumstances, professional and always focused on meeting the needs of the community. I would like to thank all of our staff for their ongoing support of RPCV’s Vision, Mission and Values and the communities they serve.

2021 - 2022 Overview



- 1282 Cremation Services
- 474 Burials
- 207 Chapel Services
- 248 Roses planted
- 103 Trees Planted



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Remembrance Parks Central Victoria Trust is a not for profit organization that provides a range of services for the community. It was formed in 1988 through an amalgamation of 6 Remembrance Parks (Bendigo, Eaglehawk, Kangaroo Flat, White Hills, Axedale Public and Emu Creek), In 2021 RPCV acquired an additional 2 cemeteries (Pine Lodge and Kialla West). In 2020, RPCV entered into a services agreement for Sunbury Cemetery, and for Donnybrook Trust in 2021. RPCV also has a historic long standing services agreement for Axedale Catholic Cemetery. During 2021/22, RPCV also partnered with, and supported, the work of more than 100 Funeral Directors and over 2000 families and their loved ones.



During the 21/22 year, RPCV successfully applied to the Victorian Department of Health for grant funding in order to upgrade its lawn irrigation systems and implement the use of recycled water. This will drought proof our cemeteries that have access to recycled water, at Eaglehawk and White Hills, with further investment and development planned at Bendigo Remembrance park. RPCV would like to thank the Victorian Department of health for its support through its grants program.

2021-2022 Annual Report



Solar Power Installation



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Installation of Solar Panels at the RPCV Crematorium at Eaglehawk was completed with much appreciated grant funding from the Victorian Department of Health. Approximately 50% of RPCV's electricity power needs will now be sourced from solar power. RPCV will seek further grant funding in future to expand its use of renewable energy towards agreed sustainability targets.

2021-2022 Annual Report



Restoration of Historic Rotundas



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In 2021-22 RPCV partnered with employment agency WDEA Works, a non-profit organization in Bendigo that supports job seekers. WDEA provided team members to refurbish Bendigo Remembrance Park's two historical rotundas. The team members worked throughout the project to sand, strip and paint the woodwork, restoring the rotundas to their beautiful heritage colours and creating an inviting space for visitors to shelter and appreciate the landmarks.

These rotundas have been noted by the Heritage Council of Victoria for their importance for technical, creative, design or artistic excellence, innovation or achievement.

With much appreciation, we thank WDEA team members for their valuable work.

2021-2022 Financial Results



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I can advise that total revenue and income across RPCV increased from \$3.6M in 20/21 to \$4.75M in 2021/22 (an increase of \$1.15M)

This was in part due to the one-off contribution that came with the acquisition of Pine Lodge an Kialla West Remembrance Parks and includes a one-off contribution of \$1.15M of assets received from Greater Shepparton City Council for the transfer of Pine Lodge and Kialla West. The assets received were apportioned as \$0.54m in cash and \$0.61m in land, buildings and infrastructure, with the cash received being added to the RPCV perpetual maintenance reserve, which is a fund where money is put aside to look

after our cemeteries into the future, in perpetuity.

I can also advise that RPCV total expenses increased from \$3.52M in 20/21 to \$3.84M in 21/22 (an increase of \$324K due to the insourcing of outdoor staff onto our payroll)

The result is a net operating surplus of \$910K in 21/22 compared with \$89K in 20/21.

The operating surplus includes an adjustment for the cemetery levy payment this year of \$107,155. RPCV is required to make this annual contribution to the State Government each year.

RPCV Future

The 2022–2025 Strategic Plan



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The 2021-2022 Financial Year was the end of RPCV's old strategic plan. The old version of the strategic plan is attached to this report as it is aligned with 21/22 reporting period. A copy of the new 2022-2025 Strategic Plan can be found on the RPCV website.

Our Vision

honour the past | celebrate life | create memorial parks

Our Mission

preserve and maintain | compassionate service and support | plan and provide for the future

Our Values

respect for all people, places and communities

compassion through honouring and celebrating life

community serving through engagement, planning and connections

collaboration with our industry partners, the sector, Government and our communities

RPCV is a not-for-profit organisation. All monies raised are redistributed to our cemeteries.

Our Strategic Directions



HONOUR AND CELEBRATE

Deliver products and services that are compassionate and respectful of people's needs and preferences to honour and celebrate their loved one



CONNECT AND ENGAGE WITH OUR COMMUNITIES

Connect and engage with our communities, industry partners and community partnerships to support them to be more connected with us and each other



COMMUNITY PARKLANDS

Enhance our memorial parks to be welcoming and inviting places for people to reflect and remember, enjoy and celebrate



SUPPORT CLASS B CEMETERIES

We aspire to be a leader in providing information and support for Victoria's Class B cemeteries



ENVIRONMENTALLY SUSTAINABLE

Embed environmental sustainability into the planning and operations of our memorial parks and the services we offer.



STRONG FOUNDATIONS

Ensure we have in place people, governance and resources to further enhance Remembrance Parks services for our current and future communities and meet our perpetual obligations.

Community Advisory Committee Report

Chair – Dean Shirley



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Questions



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